Insurance & Takaful

Etiqa's Media Coverage Clippings of February 2020
Public Relations Unit, Etiqa
Data as at 2 March 2020

29-Feb-2020, Utusan Borneo (Online)
Program Rumah Warga Miskin & OKU
(Etiqa in collaboration with IAM)

Etiqa Takaful bina 73 rumah warga miskin, OKU bernilai lebih RM2.1 juta



LEKAT: Zafri (kiri) melekatkan plak rumah Harun (kanan) dan anaknya warga Orang Kelainan Upaya Penglihatan Mohd Nazir Harun, 46, (dua kiri) sempena Program

ETIQA & ISLAMIC Aid Malaysia bantu bina rumah warga miskin dan OKU di Kampong Telaga Mas Rantau Panjang, Pasir Mas, semalam. Turut hadir Zawahir (dua kanan). Projek rumah warga miskin dan OKU ini merupakan satu inisiatif di bawah program tanggungjawab zakat korporat ETIQA yang bertujuan untuk membantu dan meringankan beban mereka yang memerlukan khususny

PASIR MAS: Etiqa Insurans dan Takaful mengambil inisiatif membina 73 rumah bagi golongan miskin dan orang kurang upaya (OKU) di Kedah dan Kelantan bernilai lebih RM2.1 juta sejak 2015.

Ketua Pegawai Eksekutif Etiqa Family Takaful Berhad, Zafri Ab Halim berkata inisiatif yang dilakukan menerusi Projek Rumah Warga Miskin dan OKU dengan kerjasama Islamic Aid Malaysia (IAM) itu bertujuan membantu dan meringankan beban mereka yang memerlukan khususnya golongan kurang berkemampuan.

29-Feb-2020, Metro (Online)
Program Rumah Warga Miskin & OKU
(Etiqa in collaboration with IAM)

Metro

73 rumah untuk miskin, OKU

MyMetro › Mutakhir

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HARUN Isa, 75, bersama anaknya yang OKU cacat penglihatan sejak lahir, Mohd Nazir Harun, 46, di hadapan rumah mereka, hari ini. FOTO Zaman Huri Isa.

Syaherah Mustafa
am@hmetro.com.my

ETIQA Insurans dan Takaful membina 73 rumah di bawah Program Rumah Warga Miskin dan Orang Kurang Upaya (OKU) dengan kos bernilai lebih RM2.1 juta.

Ia membabitkan pembinaan kediaman di Kelantan dan Kedah sejak 2015.

Ketua Pegawai Eksekutif Etiqa Family Takaful Berhad Zafri Ab Halim berkata, projek itu inisiatif di bawah program tanggungjawab sosial korporat (CSR) syarikat dengan kerjasama Islamic Malaysia Aid (IAM).

"Pihak kami bukan sahaja membantu masyarakat yang beragama Islam tetapi juga yang bukan Islam melalui tiga saluran bantuan iaitu zakat, amal jariah dan CSR.

29-Feb-2020, Bernama (Online)
Program Rumah Warga Miskin & OKU
(Etiqa in collaboration with IAM)

BERNAMA.COM
Beyond Headlines

AM

Etiqa Takaful bina 73 rumah warga miskin, OKU bernilai lebih RM2.1 Juta



Tarikh Kemaskini :
29/02/2020 03:48 PM

PASIR MAS, 29 Feb -- Etiqa Insurans dan Takaful mengambil inisiatif membina 73 rumah bagi golongan miskin dan orang kurang upaya (OKU) di Kedah dan Kelantan bernilai lebih RM2.1 juta sejak 2015.

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"Sumbangan ini adalah sebahagian daripada sumbangan zakat tahunan perniagaan syarikat Etiqa yang dihulurkan secara terus kepada golongan yang memerlukan selain kita juga mengagihkan kepada institusi zakat yang berkaitan," katanya pada Program Penyerahan Plak Rumah kepada dua penerima manfaat di Kampung Telaga Mas, Rantau Panjang di sini, yang turut dihadiri Presiden Islamic Aid Malaysia Zawahir Abdullah hari ini.

Rumah berkenaan diserahkan kepada Harun Isa, 75, dan Zairi Ramli, 37 tahun.

Harun, bapa tunggal tinggal bersama anak lelakinya yang cacat penglihatan sejak lahir. Pembinaan rumah baharu termasuk tandas di dalam rumah bagi kemudahan anaknya yang cacat penglihatan.

Maybank posts record net profit of RM8.2b in FY19



Group president & CEO of Maybank, Datuk Abdul Farid Alias said the group will aggressively seek out selective growth opportunities despite the overall cautious stance that is being seen across markets today especially with the prevailing concerns over the Covid-19 virus outbreak and other geo-political issues.

KUALA LUMPUR: MALAYAN BANKING BHD posted a record net profit of RM8.20bil in the financial year ended Dec 31,2019 (FY19), lifted a strong performance in the fourth quarter, compared with RM8.11bil in FY18.

Maybank, Southeast Asia's fourth largest bank by assets, announced on Thursday it also achieved a record profit before tax (PBT) of RM11bil for FY19, up from the RM10.90bil a year earlier.

"The results were boosted by robust performances of its community financial services, Islamic banking and insurance & takaful segments, as well as a particularly strong fourth-quarter (4QFY19) which saw the group record its highest ever PBT of RM3.26bil, a 5.4% increase from a year earlier. This came on the back of a 4.6% improvement in net operating income to RM24.7bil, " it said.

Its board of directors proposed a final single-tier cash dividend of 39 sen per share, which together with the interim dividend of 25 sen per share, takes the full-year all-cash dividend to 64 sen per share.

Maybank said its FY19 revenue rose by 11.6% to RM52.84bil from RM47.32bil in FY18.

The group achieved a record net operating income of RM24.74bil for FY19 on the back of a 10.7% rise in net fee based income and a 2.2% improvement in fund based income.

"The increase came as a result of higher contributions from all business sectors led by its group Insurance & Takaful business, " it said.

Group community financial services (GCFS) registered a double-digit PBT growth of 16.5% to RM6.49bil from RM5.57bil a year ago.
Loans expanded by 3.8% supported by resilient loans growth in the consumer and retail SME segment of 4.8% and 8.7% respectively. Current account/savings account recorded a steady growth of 5% underpinned by continued emphasis on growing low-cost funds.

Etiqa insurance and Takaful registered 19.5% rise in net operating income to RM1.92bil for FY19. PBT rose 14.5% to RM945.3mi enabling it to maintain top position in the general insurance and Takaful segment with a 13.7% market share and fourth in the life/family (new business) segment with a 10.8% market share.

Total net adjusted premiums rose 13.8% lifted by a 21.1% in total general premium and an 8.6% improvement in total life insurance/family premium

25-Feb-2020, PR Newswire(Online)

Maybank & Etiqa Singapore Offer Complimentary COVID-19 AND Dengue Special Insurance Coverage to All

PR NEWSWIRE

MAYBANK AND ETIQA SINGAPORE OFFER COMPLIMENTARY COVID-19 AND DENGUE FEVER SPECIAL INSURANCE COVERAGE TO ALL CUSTOMERS

SINGAPORE, Feb. 25, 2020 /PRNewswire/ -- In light of the on-going threat of the Coronavirus Disease 2019 (COVID-19) and recent developments and rise of dengue fever cases in Singapore, Maybank and its insurance arm Etiqa Singapore are stepping up and pledging to provide a 30-day special insurance cover[1] to all eligible customers of Maybank and Etiqa Singapore, free of charge.

Available for enrolment online from 26 February till 20 March, the special coverage provides a lump sum S$3,000 Diagnosis Benefit if the customer is diagnosed with the Coronavirus Disease (COVID-19) or dengue fever. The 30-day complimentary cover commences on the date of successful enrolment and will expire automatically on the 30th day of enrolment, or upon maximum payout.

In the event that the customer is diagnosed with both COVID-19 and dengue fever within the 30-day coverage period, Etiqa is providing a lump sum payout of S$3,000 each. The total maximum payable amount is S$6,000 per eligible customer.

Customers who wish to continue their coverage beyond the 30-day complimentary coverage period may consider purchasing an enhanced personal accident policy from Etiqa for an extended cover for COVID-19 and dengue fever.

Sue Chi Kong, Chief Executive Officer of Etiqa Singapore said, "The health and well-being of our customers, people and community is important to us. In view of the fast-evolving situations with the coronavirus and the mosquito-borne dengue disease, we are committed to supporting our people during this challenging period."

"We believe this special COVID-19 and dengue fever cover, in addition to the Financial Assistance Benefit we rolled out earlier for our eligible life customers, will provide adequate protection and assurance to our people. In the unfortunate event in which they catch either or both virus and/or disease, their financial impact can be minimised so they can maintain their normal lifestyles as

25-Feb-2020, Sinar Harian (Print)
Etiqa Youth Empowerment Programme
(Etiqa in collaboration with J'KEB)

Yayasan J'Keb perlu dana RM500,000

SHAH ALAM - Yayasan J'Keb Malaysia (J'Keb) memerlukan bantuan dana sebanyak RM500,000 bagi membiayai kos pengajian di institusi pengajian tinggi atau pusat kemahiran awam melibatkan lebih 50 remaja kurang bernasib baik yang diselia yayasan berkenaan.

Setiausaha Eksekutif J'Keb, Annie Othman berkata, bantuan itu diperlukan kerana kebanyakan remaja berkenaan sukar memohon pinjaman Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN).

"Kesemua remaja yatim piatu di sini tidak mempunyai waris untuk menjamin pinjaman PTPTN. J'Keb pula tidak dibenarkan untuk menjadi penjamin kerana berstatus yayasan.

"Justeru, kami berterima kasih kepada syarikat Etiqa General Insurance Berhad kerana menawar diri membantu remaja-remaja berkenaan dan kami berharap lebih banyak lagi pihak swasta tampil menjayakan inisiatif J'Keb," katanya pada sidang akhbar Program Pemerkasaan Remaja 2020 anjuran bersama J'Keb dan Etiqa General Insurance Berhad di Halaman Shah Alam di sini semalam.

Menurutnya, pada dasarnya penubuhan J'Keb adalah untuk membantu kanak-kanak daripada Jabatan Kebajikan Masyarakat (JKM), persendirian dan asnaf yang telah mencapai usia 18 tahun serta dikehendaki meninggalkan rumah kebajikan.

"J'Keb memerlukan dana lebih RM500,000 bagi membiayai kos pengajian keseluruhan 50 remaja di bawah J'Keb dan tambahan lebih 30 remaja lagi yang disasarkan diambil pada tahun ini," katanya yang turut merasmikan program berkenaan bagi mewakili Penaung Diraja Yayasan J'Keb, Tengku Puteri Raja Tengku Puteri Iman Afzan Al Sultan Abdullah.



Remaja di bawah seliaan J'Keb bersama sijil penyertaan Program Pemerkasaan Remaja 2020 di Shah Alam semalam.

23-Feb-2020, China Press (Online)

Etiqa Gives RM5,000 Cash Relief to Etiqa Life Insurance Policy Holders or Family Takaful Certificate Holders Diagnosed with Novel Coronavirus



24-Feb-2020, The Malaysian Reserve (Online)
Digital platform to drive takaful demand

Digital platform to drive takaful demand



Monday, February 24th, 2020 at , Business | News

MALAYSIA has firmly established itself as an Islamic hub in the world through leadership and innovative product offerings in the niche industry.

While most of the success in the Islamic financial realm owed to the government has created a comprehensive legal and regulatory framework, commercial banks and Islamic financial institutions are the ones that have completed the Islamic financial system, operating in parallel to the conventional system.

As such, the creation of an Islamic finance-enabling ecosystem is the key driver of the Malaysian takaful industry's growth.

"This makes Malaysia a leading model for the sector, especially in light of the Muslim-dominated make-up of the untapped population segment," said Fitch Ratings Inc in its latest report on Malaysian Takaful trends and outlook for 2020.

"Increasing product awareness is also a factor towards improving market penetration, as almost half of the Malaysian population does not have protection due to a lack of awareness on the comprehensive range of solutions offered by the takaful industry," said the rating agency.

The takaful sector continues to enjoy faster growth than the conventional insurance sector, driven by stable domestic consumption and increasing consumer awareness.

Family and general takaful premiums rose by 29.6% and 16.4% respectively in the first half of 2019 (1H19), compared to 12.2% in conventional life and -1.3% in general insurance.

The takaful sector also continues to gain share in the domestic insurance market with family takaful accounting for 35% of the overall life market based on new business premiums in 1H19 (2018: 32%).

The Bank Negara Malaysia's Financial Capability and Inclusion Demand Side Survey showed almost half of the Malaysian population does not have protection due to a lack of awareness on the comprehensive range of solutions offered by the industry.

Fitch said takaful operators and providers should rethink and re-strategise the way these products are positioned to entice a larger crowd looking for general protection through the use of the digital application.

"The increasing use of digital applications can also be a growth catalyst for the takaful industry. Virtual or peer-to-peer takaful providers that are tech-enabled may allow takaful companies to provide services at a lower cost, and be more flexible and customer-centric while also penetrating new areas," said Fitch.

Both commercial and cooperative banks that operate their own takaful products have incorporated the use of technology in their products.

Bank Kerjasama Rakyat Malaysia Bhd, for instance, recently launched the takaful digital online enrolment via the QR codes as part of the bank's initiative to embrace the digital and technology advancement.

Bank Kerjasama Rakyat Malaysia Bhd, for instance, recently launched the takaful digital online enrolment via the QR codes as part of the bank's initiative to embrace the digital and technology advancement.

"We have collaborated with Etiqa General Takaful Bhd which is the key player and pioneer in providing the digital solution in the industry. Through this partnership, we aim to offer great customer experience by enhancing the effectiveness of our delivering process via the digital platform as part of our strategy to gain more millennial customers," said the bank's newly appointed CEO Datuk Rosman Mohamed *(picture)*.

The total family takaful business in force contribution also grew 11.8% year-on-year to RM4.86 billion in 2018, with 4.96 million certificates of business in force, up 4.6% from 4.74 million in 2017.

The general takaful industry registered a decent growth of 8.9% with gross contribution totalling RM2.79 billion compared to RM2.56 billion in 2017.

Fitch added that the removal of limits on commission and agency expenses for investment-linked takaful products, which came into effect in January 2020, will provide flexibility for takaful operators to manage their operating expenses and encourage greater competition.

Nevertheless, takaful companies continue to face uncertainty over the interpretation and application of the International Financial Reporting Standard (IFRS) 17 to their business as the implementation deadline of January 2021 draws nearer.

The selection of measurement models and treatment of various funds will have to be resolved.

IFRS is a new accounting standard that insurance providers must adhere to come January 2021, that will require fundamental accounting changes on profit realisation from the insurance contract.

23-Feb-2020, China Press (Online)

Etiqa Gives RM5,000 Cash Relief to Etiqa Life Insurance Policy Holders or Family Takaful Certificate Holders Diagnosed with Novel Coronavirus





Do went the extra mile. To understand the concept better, he lived in one of the spaces when he was based in San Francisco eight years ago and realised there were a few problems with the traditional co-working model, the first being brand dilution.

"The important thing is for companies to build their own brand and culture. It is very hard to do when you are in the same space with other companies. That is why when you go to a traditional co-working space, you will see new faces after six months," says Do.

The second issue was that the traditional co-working model failed to take into account human emotions, specifically the fact that humans are creatures of habit. "Everybody has their favourite spot in a co-working space and over time, they will buy a spot to be exclusively theirs, taking away the 'sharing' part of the model. If you look across the board, the best performing co-working spaces have a maximum occupancy rate of 85%," he says.

Expansion

In 2020, UPGen will open its first co-working spaces in Kuala Lumpur at Menara Etiqa and Menara HLA. It has partnered 500 Startups, which will move all of its portfolio companies into the space at Menara Etiqa. UPGen and 500 Startups will announce a programme that will be launched sometime this year as well as an investment into the start-up community, says Do.

He foresees an oversupply of office space in Kuala Lumpur, which will be a challenge for the company. "In Vietnam, if you see an office space that you want, you will need to take it now or it will be gone in the next month. In Kuala Lumpur, you can wait six months and the property will still be vacant," he says.

21-Feb-2020, SinChew (Print)

Etiqa Gives RM5,000 Cash Relief to Etiqa Life Insurance Policy Holders or Family Takaful Certificate Holders Diagnosed with Novel Coronavirus



Etiqa壽險：若醫院確診

投保人感染可獲5000援金

（八打灵再也20日讯）Etiqa寿险有限公司或者Etiqa家庭保险有限公司所承保的客户，若被卫生部所指定的医院证实确诊患上新冠肺炎，将可获得5000令吉援助金，以协助减轻他们的负担。

这两家公司发文告指出，这笔援助金将由即日起生效并发放至6月30日。有关援助金不适用于团体保单或证书。

文告指出，在这个时期，如果出现任何疑似症状，如发烧、咳嗽、气喘和呼吸困难，立即寻求医疗咨询。

详情请浏览www.etiqa.com.my，或拨电1300-13-8888联络Etiqa Oneline。

20-Feb-2020, Sinchew (Online)

Etiqa Gives RM5,000 Cash Relief to Etiqa Life Insurance Policy Holders or Family Takaful Certificate Holders Diagnosed with Novel Coronavirus



3/2/2020 Etiqa... - Sin Chew Daily

星洲网 Sinchew

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2020-02-20 19:18:26

Etiqa寿险：若医院确诊投保人感染可获5000援金

全国综合

（八打灵再也20日讯）Etiqa寿险有限公司或者Etiqa家庭保险有限公司所承保的客户，若被卫生部所指定的医院正式确诊患上新冠肺炎，将可获得5000令吉援助金，以协助减轻他们的负担。

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作者：

文章来源：星洲日报 2020-02-20

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17-Feb-2020, The Star Online
The Launch of ROSE Foundation Screening Lab
Etiqa in collaboration with ROSE Fouundation

TheStar

ROSE foundation launched to provide first of its kind cervical cancer screening

NATION

Monday, 17 Feb 2020 1:52 PM MYT



PETALING JAYA: The ROSE Foundation and Laboratory in Malaysia was launched to provide integrated screening services for cervical cancer - the third most common cancer among Malaysian women.

Its Medical Technical Advisor, Prof Dr Woo Yin Ling said the Foundation aims to encourage more women, especially among the B40, to screen for cervical cancer through the use of a self-sampling swab.

She said this method may be more effective in getting women screened as they can use the test themselves, as compared to a conventional pap smear tests which can be seen as "embarrassing, invasive and inconvenient".

17-Feb-2020, Astro Awani (Online)
The Launch of ROSE Foundation Screening Lab
Etiqa in collaboration with ROSE Fouundation

BERITA | MALAYSIA

Yayasan dan Makmal ROSE memacu pencegahan kanser serviks di Malaysia

Isabelle Leong, Astro Awani | Februari 17, 2020 16:40 MYT



Izharisah (kiri) dan Kif (tiga dari kiri) juga berkata yayasan ROSE telah menggabungkan prinsip sains, teknologi dan reka bentuk dalam menyampaikan pemeriksaan serviks yang inovatif dan telah disahkan melalui kajian saintifik. - Astro AWANI/SHAHIR OMAR

PETALING JAYA: Rata-rata kaum hawa masih lagi malu dan teragak-agak untuk menjalani pemeriksaan pap smear bagi mengesan kanser serviks.

Bagi memudahkan kaum hawa di negara ini untuk menjalani ujian saringan kanser serviks dengan lebih mudah, Yayasan dan Makmal ROSE (Removing Obstacles to Cervical ScrEening) dilancarkan sekali gus meletakkan Malaysia sebagai peneraju dalam matlamat global untuk mencegah kanser serviks.

13-Feb-2020, Riau Green (Online)
Etiqa Insurance Singapore protects customers with Financial Assistance Benefit amid COVID-19 Outbreak

Etiqa Insurance Singapore protects customers with Financial Assistance Benefit amid COVID-19 Outbreak

Kamis, 13 Februari 2020 | 12:28

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SINGAPORE - Media OutReach - 13 February 2020 - Etiqa Insurance Singapore is providing **Financial Assistance Benefit**[1] to those insured with their life insurance policies in light of the Novel Coronavirus (COVID-19) outbreak. All existing and new insured persons of Etiqa life protection and insurance savings plans will receive complimentary coverage for hospitalisation and additional death benefit.

Staying committed to their mission to make the world a better place, the local insurer will provide hospitalisation benefits of S$100 daily (up to 10 days) for patients in stable condition and S$200 daily (up to 5 days) for those in the Intensive Care Unit (ICU), including a lump sum payment of S$50,000, in the event of death, as a result of the COVID-19

Those insured with Etiqa life insurance policies are entitled to the complimentary Financial Assistance Benefit with a maximum payout of S$52,000 per life insured. Sue added, "Protecting people's lives and assets, especially vulnerable communities, and helping them maintain their lifestyles through tough times is something close to our hearts. By remaining true to our brand promise to humanise insurance and place people over policies, we believe in making a positive difference by acting swiftly with integrity and empathy."

11-Feb-2020, The Star (Online)
Maybank Extends Financial Relied to Coronavirus Impacted Clients



Maybank extends financial relief to coronavirus impacted clients

BANKING

Tuesday, 11 Feb 2020 4:10 PM MYT

KUALA LUMPUR: MALAYAN BANKING BHD (Maybank) is offering financial relief to its customers who are impacted by the ongoing coronavirus outbreak.

In a statement Tuesday, Maybank said the relief includes restructuring and rescheduling of financing, as well as moratorium on loan repayments for up to six months.

The bank said the financial relief would be open to both its business and SME customers as well as individuals affected by the current situation and would be assessed on a case-to-case basis.

"We do understand that this sudden turn of events arising from the virus outbreak have impacted some of our customers across various industries, and also individually," group president & CEO Datuk Abdul Farid Alias said in the statement.

"As their financial partner, we would like to do our part and help relieve them from added distress during this difficult period, in line with our mission of humanising financial services."

Farid said affected customers were welcome to contact their branch officers or relationship managers to discuss possible solutions to overcome any financial challenges they may be facing.

"Should the situation persist, the bank will consider the possibility of extending the moratorium and financial relief for a longer period," he added.

Additionally, the group's insurance arm Etiqa will provide hospitalisation coverage to its life insurance and family takaful policyholders that fall ill from the coronavirus.



Gambar fail, Presiden dan Ketua Pegawai Eksekutif Kumpulan

Maybank tawar moratorium kepada pelanggan terkesan coronavirus

KUALA LUMPUR: Malayan Banking Bhd (Maybank) mengumumkan tawaran penangguhan pembayaran balik pinjaman sehingga enam bulan kepada pelanggannya yang terjejas akibat penularan coronavirus baharu (2019-nCoV).

Presiden dan Ketua Pegawai Eksekutif Kumpulan Maybank, Datuk Abdul Farid Alias, memaklumkan bank itu turut menawarkan penstrukturan dan penjadualan semula pembiayaan.

Beliau berkata, kedua-dua inisiatif itu adalah sebahagian daripada program bantuan Maybank kepada pelanggan perniagaan, perusahaan kecil dan sederhana (PKS) serta individu yang terjejas dengan 2019-nCoV.

Beliau berkata, kedua-dua inisiatif itu adalah sebahagian daripada program bantuan Maybank kepada pelanggan perniagaan, perusahaan kecil dan sederhana (PKS) serta individu yang terjejas dengan 2019-nCoV.

Selain program bantuan itu, bahagian insuran Kumpulan Maybank, Etiqa, juga akan menyediakan perlindungan hospital kepada pemegang polisi insurans hayat dan takaful keluarga yang jatuh sakit akibat coronavirus.

"Kami prihatin dengan kesan yang dihadapi beberapa pelanggan kami daripada pelbagai industri, dan juga individu berikutan penyebaran wabak virus ini secara tiba-tiba

"Sebagai rakan kongsi kewangan, kami ingin memainkan peranan dengan membantu melegakan mereka daripada kesulitan tambahan ketika tempoh sukar ini, selaras misi kami untuk menginsankan perkhidmatan kewangan," katanya dalam satu kenyataan, hari ini.

Sebelum ini, Bank Simpanan Nasional (BSN) dan Bank Rakyat turut mengumumkan tawaran penangguhan sementara pembayaran pinjaman bagi pelanggan mereka dalam kalangan usahawan PKS yang terjejas akibat 2019-nCoV.

Turut mengikut langkah sama adalah Public Bank yang menawarkan moratorium sehingga enam bulan bagi bayaran ansuran bulanan untuk pinjaman dan pembiayaan kepada pelanggan individu serta perniagaan yang terkesan oleh penularan coronavirus.

11-Feb-2020, Utusan Borneo (Online)

Maybank Tawar Kelonggaran Dari Segi Kewangan kepada Pelanggan Terjejas Koronavirus

Utusan Borneo Online

Maybank tawar kelonggaran dari segi kewangan kepada pelanggan terjejas koronavirus

KUALA LUMPUR: Maybank menawarkan kelonggaran dari segi kewangan kepada pelanggannya yang terjejas oleh penularan novel koronavirus (2019-nCoV).

Kelonggaran itu termasuk penstrukturan semula dan penjadualan semula pembiayaan, serta penangguhan ke atas bayaran balik pinjaman sehingga enam bulan.

Mereka akan dinilai berdasarkan kes demi kes.

"Kami faham kejadian yang berlaku secara tiba-tiba ini akibat penularan virus tersebut yang telah memberi kesan kepada sebahagian pelanggan kami dari pelbagai industri dan juga individu," kata Presiden dan Ketua Pegawai Eksekutif Kumpulan Maybank Datuk Abdul Farid Alias.

"Sebagai rakan kewangan mereka, kami ingin melaksanakan tugas kami dan membantu meringankan mereka daripada beban tambahan pada waktu sukar ini, seiring dengan misi kami untuk menginsankan perkhidmatan kewangan," katanya.

Farid berkata pelanggan yang terjejas dialu-alukan untuk menghubungi pegawai cawangan mereka atau pengurus perhubungan untuk membincangkan kemungkinan penyelesaian bagi mengatasi sebarang masalah kewangan yang mungkin sedang dihadapi mereka.

Selain itu, cabang insurans kumpulan Maybank, Etiqa akan menyediakan perlindungan hospital kepada pemegang polisi insurans hayat dan takaful keluarga yang jatuh sakit akibat 2019-nCoV. - Bernama